

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): October 21, 2013

MANPOWERGROUP INC.

(Exact name of registrant as specified in its charter)

Wisconsin

1-10686

39-1672779

(State or other jurisdiction of incorporation)

(Commission File Number)

(IRS Employer Identification No.)

100 Manpower Place
Milwaukee, Wisconsin

53212

(Address of principal executive offices)

(Zip Code)

Registrant's telephone number, including area code: (414) 961-1000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
 - Soliciting material pursuant to Rule 14a-12 under the Securities Act (17 CFR 240.14a-12)
 - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
 - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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Item 1.01 Entry into a Material Definitive Agreement

On October 15, 2013, ManpowerGroup Inc. (the "Company") amended and restated its Five Year Credit Agreement (the "Amended and Restated Agreement") with a syndicate of lenders and Citibank, N.A., as Administrative Agent for the lenders.

The Amended and Restated Agreement amends the Company's Five Year Credit Agreement dated October 5, 2011 to, among other things:

- Decrease the revolving commitments from \$800.0 million to \$600.0 million,
- Permit an increase in the aggregate revolving commitments during the term of the Amended and Restated Agreement from \$600.0 million up to \$800.0 million upon the Company's request and the satisfaction of various conditions,
- Revise the termination date of the facility from October 5, 2016 to October 15, 2018,
- Permit the termination date of the facility to be extended by an additional year twice during the term of the Amended and Restated Agreement upon the Company's request and the satisfaction of various conditions, and
- Reduce the applicable margin and the applicable percentage at certain debt ratings, however there were no changes to the applicable margin or the applicable percentage at the Company's debt ratings as of the date of this report.

The remaining material terms and conditions of the Amended and Restated Agreement are substantially similar to the material terms and conditions of the Company's Five Year Credit Agreement dated October 5, 2011.

Item 2.02 Results of Operations and Financial Condition

The information in this Item 2.02, including exhibit 99.1 attached hereto, is furnished solely pursuant to Item 2.02 of Form 8-K. Consequently, such information is not deemed "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liabilities of that section. Further, the information in this Item 2.02, including exhibit 99.1, shall not be deemed to be incorporated by reference into the filings of the registrant under the Securities Act of 1933.

On October 21, 2013, we issued a press release announcing our results of operations for the three- and nine-month periods ended September 30, 2013. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by reference.

Item 9.01. Exhibits.

Exhibit No.	Description
99.1	Press Release dated October 21, 2013
99.2	Presentation materials for October 21, 2013 conference call

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned hereunto duly authorized.

MANPOWERGROUP INC.

Dated: October 21, 2013

By: /s/ Michael J. Van Handel
Michael J. Van Handel
Executive Vice President and
Chief Financial Officer

EXHIBIT INDEX

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99.2	Presentation materials for October 21, 2013 conference call



FOR IMMEDIATE RELEASE

Contact:
 Mike Van Handel
 +1.414.906.6305
 michael.vanhandel@manpowergroup.com

ManpowerGroup Reports 3rd Quarter 2013 Results

MILWAUKEE, October 21, 2013 -- ManpowerGroup (NYSE: MAN) today reported that earnings per diluted share for the three months ended September 30, 2013 were \$1.18 compared to 79 cents in the prior year period. Net earnings in the quarter were \$94.7 million compared to \$63.1 million a year earlier. Revenues for the third quarter were \$5.2 billion, which is in line with the prior year period. Included in the current year third quarter results is a restructuring charge, primarily related to office consolidations and severance costs, of \$8.1 million (\$6.2 million after tax or 8 cents per diluted share). Excluding these charges, earnings per diluted share in the quarter were \$1.26. Net earnings in the third quarter were not materially impacted by changes in foreign currencies compared to the prior year period.

Jeffrey A. Joerres, ManpowerGroup Chairman and CEO, said, "We continue to experience positive momentum in all of the established strategic focus areas. Our strong results for the third quarter were driven by more positive revenue trends and operational leverage achieved through our re-calibration efforts. Our European operations' revenue experienced slow but steadily improving trends throughout the quarter. Our team across the world remains positive and all of our brands are well positioned as we enter the fourth quarter.

"We are anticipating the fourth quarter of 2013 diluted earnings per share to be in the range of \$1.18 to \$1.26, which includes an estimated unfavorable currency impact of 1 cent. This is before considering anticipated restructuring charges of \$12 million to \$17 million," Joerres stated.

Earnings per diluted share for the nine months ended September 30, 2013 were \$2.36 compared to \$1.79 per diluted share in 2012. Net earnings were \$186.8 million compared to \$144.3 million in the prior year. Revenues for the nine-month period were \$15.0 billion, a decrease of 3 percent from the prior year in reported U.S. dollars and in constant currency. Earnings for the nine month period in 2013 include restructuring costs of 58 cents per diluted share. Earnings in the prior year nine month period include restructuring costs and legal settlement costs of 25 cents per diluted share. Additionally, 2013 nine month results were unfavorably impacted 2 cents per diluted share due to changes in foreign currencies compared to the prior year.

In conjunction with its third quarter earnings release, ManpowerGroup will broadcast its conference call live over the Internet on October 21, 2013 at 7:30 a.m. CDT (8:30 a.m. EDT). Interested parties are invited to listen to the webcast and view the presentation by logging on to <http://www.manpowergroup.com/investors>.

Supplemental financial information referenced in the conference call can be found at <http://www.manpowergroup.com/investors>.

About ManpowerGroup™

ManpowerGroup™ (NYSE: MAN) is the world leader in innovative workforce solutions that ensure the talent sustainability of the world's workforce for the good of companies, communities, countries, and individuals themselves. Specializing in solutions that help organizations achieve business agility and workforce flexibility, ManpowerGroup leverages its 65 years of world of work expertise to create the work models, design the people practices and access the talent sources its clients need for the future. From staffing, recruitment, workforce consulting, outsourcing and career management to assessment, training and development, ManpowerGroup delivers the talent to drive the innovation and productivity of organizations in a world where talentism is the dominant economic system. Every day, ManpowerGroup connects more than 630,000 people to work and builds their experience and employability through its relationships with 400,000 clients across 80 countries and territories. ManpowerGroup's suite of solutions is offered through ManpowerGroup™ Solutions, Manpower®, Experis™ and Right Management®. ManpowerGroup was named one of the World's Most Ethical Companies for the third consecutive year in 2013, confirming our position as the most trusted brand in the industry. See how ManpowerGroup makes powering the world of work humanly possible at www.manpowergroup.com. Follow ManpowerGroup Chairman and CEO Jeff Joerres on Twitter: [Twitter.com/manpowergroupjj](https://twitter.com/manpowergroupjj)

Forward-Looking Statements

This news release contains statements, including earnings projections, that are forward-looking in nature and, accordingly, are subject to risks and uncertainties regarding the Company's expected future results. The Company's actual results may differ materially from those described or contemplated in the forward-looking statements. Factors that may cause the Company's actual results to differ materially from those contained in the forward-looking statements can be found in the Company's reports filed with the SEC, including the information under the heading 'Risk Factors' in its Annual Report on Form 10-K for the year ended December 31, 2012, which information is incorporated herein by reference. Any forward-looking statement in this release speaks only as of the date on which it is made. The company assumes no obligation to update or revise any forward-looking statements.

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ManpowerGroup
Results of Operations
(In millions, except per share data)

	Three Months Ended September 30			
	2013	2012	% Variance	
			Amount Reported	Constant Currency
			(Unaudited)	
Revenues from services (a)	\$ 5,188.8	\$ 5,172.3	0.3%	-0.3%
Cost of services	4,335.2	4,316.1	0.4%	-0.3%
Gross profit	853.6	856.2	-0.3%	-0.8%
Selling and administrative expenses	691.2	737.6	-6.3%	-6.6%
Operating profit	162.4	118.6	37.1%	35.8%
Interest and other expenses	5.4	10.1	-45.5%	
Earnings before income taxes	157.0	108.5	44.7%	43.4%
Provision for income taxes	62.3	45.4	37.1%	
Net earnings	\$ 94.7	\$ 63.1	50.2%	49.8%
Net earnings per share - basic	\$ 1.21	\$ 0.79	53.2%	
Net earnings per share - diluted	\$ 1.18	\$ 0.79	49.4%	49.4%
Weighted average shares - basic	78.4	79.5	-1.4%	
Weighted average shares - diluted	80.0	80.0	0.0%	

(a) Revenues from services include fees received from our franchise offices of \$6.6 million and \$6.4 million for the three months ended September 30, 2013 and 2012, respectively. These fees are primarily based on revenues generated by the franchise offices, which were \$285.4 million and \$270.5 million for the three months ended September 30, 2013 and 2012, respectively.

ManpowerGroup
Operating Unit Results
(In millions)

Three Months Ended September 30

	2013	2012	% Variance	
			Amount Reported	Constant Currency
(Unaudited)				
Revenues from Services:				
Americas:				
United States (b)	\$ 761.8	\$ 760.8	0.1%	0.1%
Other Americas	382.0	388.3	-1.6%	3.4%
	<u>1,143.8</u>	<u>1,149.1</u>	-0.5%	1.2%
Southern Europe:				
France	1,420.7	1,392.0	2.1%	-3.6%
Italy	269.7	246.8	9.3%	3.3%
Other Southern Europe	227.9	189.2	20.4%	12.5%
	<u>1,918.3</u>	<u>1,828.0</u>	4.9%	-1.0%
Northern Europe	1,448.1	1,426.9	1.5%	-0.3%
APME	601.4	688.2	-12.6%	-1.2%
Right Management	77.2	80.1	-3.6%	-1.8%
	<u>\$ 5,188.8</u>	<u>\$ 5,172.3</u>	0.3%	-0.3%
Operating Unit Profit: (a)				
Americas:				
United States	\$ 34.3	\$ 24.5	39.8%	39.8%
Other Americas	11.4	10.9	4.9%	7.9%
	<u>45.7</u>	<u>35.4</u>	29.1%	30.0%
Southern Europe:				
France	58.4	36.4	60.7%	51.5%
Italy	10.7	9.4	14.4%	8.4%
Other Southern Europe	4.0	2.2	79.8%	67.2%
	<u>73.1</u>	<u>48.0</u>	52.5%	43.9%
Northern Europe	50.3	42.5	18.3%	16.8%
APME	19.2	20.8	-7.2%	4.9%
Right Management	4.5	5.6	-20.9%	-13.0%
	<u>192.8</u>	<u>152.3</u>		
Corporate expenses	(21.9)	(24.5)		
Intangible asset amortization expense	(8.5)	(9.2)		
Operating profit	<u>162.4</u>	<u>118.6</u>	37.1%	35.8%
Interest and other expenses (c)	(5.4)	(10.1)		
Earnings before income taxes	<u>\$ 157.0</u>	<u>\$ 108.5</u>		

(a) On a consolidated basis, the French business tax is reported in provision for income taxes, in accordance with the current accounting guidance on income taxes. Prior to the second quarter of 2013, we internally reviewed the financial results of our French operations including the French business tax within OUP given the operational nature of these taxes. While we continue to view this tax as operational, during the second quarter of 2013 we changed our internal reporting to exclude the French business tax from the OUP of our France reportable segment. Therefore our France reportable segment OUP now excludes the business tax and we no longer need to show the business tax amount separately to reconcile to the consolidated results. All previously reported segment results have been restated to conform to the current year presentation. This change in segment reporting has no impact on our reporting of consolidated results.

(b) In the United States, revenues from services include fees received from our franchise offices of \$4.2 million and \$3.9 million for the three months ended September 30, 2013 and 2012, respectively. These fees are primarily based on revenues generated by the franchise offices, which were \$181.6 million and \$175.8 million for the three months ended September 30, 2013 and 2012, respectively.

(c) The components of interest and other expenses were:

	2013	2012
Interest expense	\$ 7.9	\$ 10.3
Interest income	(0.9)	(1.5)
Foreign exchange (gain) loss	(0.3)	0.3
Miscellaneous (income) expense, net	(1.3)	1.0
	<u>\$ 5.4</u>	<u>\$ 10.1</u>

ManpowerGroup
Results of Operations
(In millions, except per share data)

	Nine Months Ended September 30			
	2013	2012	% Variance	
			Amount Reported	Constant Currency
			(Unaudited)	
Revenues from services (a)	\$ 14,998.4	\$ 15,475.4	-3.1%	-3.0%
Cost of services	12,518.3	12,910.1	-3.0%	-3.0%
Gross profit	2,480.1	2,565.3	-3.3%	-3.2%
Selling and administrative expenses	2,135.2	2,258.5	-5.5%	-5.3%
Operating profit	344.9	306.8	12.4%	12.9%
Interest and other expenses	27.2	33.2	-17.8%	
Earnings before income taxes	317.7	273.6	16.1%	16.6%
Provision for income taxes	130.9	129.3	1.2%	
Net earnings	\$ 186.8	\$ 144.3	29.5%	30.8%
Net earnings per share - basic	\$ 2.41	\$ 1.81	33.1%	
Net earnings per share - diluted	\$ 2.36	\$ 1.79	31.8%	33.0%
Weighted average shares - basic	77.6	79.9	-2.9%	
Weighted average shares - diluted	79.2	80.6	-1.7%	

(a) Revenues from services include fees received from our franchise offices of \$18.0 million and \$17.9 million for the nine months ended September 30, 2013 and 2012, respectively. These fees are primarily based on revenues generated by the franchise offices, which were \$792.4 million and \$794.4 million for the nine months ended September 30, 2013 and 2012, respectively.

ManpowerGroup
Operating Unit Results
(In millions)

Nine Months Ended September 30

			% Variance	
	2013	2012	Amount Reported	Constant Currency
(Unaudited)				
Revenues from Services:				
Americas:				
United States (b)	\$ 2,216.4	\$ 2,259.8	-1.9%	-1.9%
Other Americas	1,156.1	1,180.0	-2.0%	0.8%
	<u>3,372.5</u>	<u>3,439.8</u>	-2.0%	-1.0%
Southern Europe:				
France	3,886.5	4,111.4	-5.5%	-8.1%
Italy	806.0	788.3	2.2%	-0.4%
Other Southern Europe	624.3	574.5	8.7%	4.7%
	<u>5,316.8</u>	<u>5,474.2</u>	-2.9%	-5.7%
Northern Europe	4,217.2	4,286.7	-1.6%	-2.5%
APME	1,857.2	2,031.1	-8.6%	-0.2%
Right Management	234.7	243.6	-3.6%	-2.1%
	<u>\$ 14,998.4</u>	<u>\$ 15,475.4</u>	-3.1%	-3.0%
Operating Unit Profit: (a)				
Americas:				
United States	\$ 72.3	\$ 39.1	84.8%	84.8%
Other Americas	32.0	36.7	-12.9%	-12.6%
	<u>104.3</u>	<u>75.8</u>	37.6%	37.7%
Southern Europe:				
France	129.0	93.9	37.4%	33.3%
Italy	37.1	36.5	1.6%	-0.9%
Other Southern Europe	7.5	8.7	-13.5%	-18.4%
	<u>173.6</u>	<u>139.1</u>	24.8%	21.1%
Northern Europe	94.1	125.6	-25.1%	-25.4%
APME	54.2	62.2	-12.8%	-3.5%
Right Management	13.9	5.2	168.6%	186.9%
	440.1	407.9		
Corporate expenses	(69.9)	(73.7)		
Intangible asset amortization expense	(25.3)	(27.4)		
Operating profit	344.9	306.8	12.4%	12.9%
Interest and other expenses (c)	(27.2)	(33.2)		
Earnings before income taxes	<u>\$ 317.7</u>	<u>\$ 273.6</u>		

(a) On a consolidated basis, the French business tax is reported in provision for income taxes, in accordance with the current accounting guidance on income taxes. Prior to the second quarter of 2013, we internally reviewed the financial results of our French operations including the French business tax within OUP given the operational nature of these taxes. While we continue to view this tax as operational, during the second quarter of 2013 we changed our internal reporting to exclude the French business tax from the OUP of our France reportable segment. Therefore our France reportable segment OUP now excludes the business tax and we no longer need to show the business tax amount separately to reconcile to the consolidated results. All previously reported segment results have been restated to conform to the current year presentation. This change in segment reporting has no impact on our reporting of consolidated results.

(b) In the United States, revenues from services include fees received from our franchise offices of \$11.2 million and \$10.9 million for the nine months ended September 30, 2013 and 2012, respectively. These fees are primarily based on revenues generated by the franchise offices, which were \$512.0 million and \$520.8 million for the nine months ended September 30, 2013 and 2012, respectively.

(c) The components of interest and other expenses were:

	2013	2012
Interest expense	\$ 28.9	\$ 31.1
Interest income	(2.7)	(4.7)
Foreign exchange losses	1.5	0.6
Miscellaneous (income) expense, net	(0.5)	6.2
	<u>\$ 27.2</u>	<u>\$ 33.2</u>

ManpowerGroup
Consolidated Balance Sheets
(In millions)

	Sep. 30 2013	Dec. 31 2012
	(Unaudited)	
ASSETS		
Current assets:		
Cash and cash equivalents	\$ 488.7	\$ 648.1
Accounts receivable, net	4,294.1	4,179.0
Prepaid expenses and other assets	158.9	172.9
Future income tax benefits	69.5	60.6
Total current assets	<u>5,011.2</u>	<u>5,060.6</u>
Other assets:		
Goodwill and other intangible assets, net	1,373.9	1,371.9
Other assets	549.1	395.3
Total other assets	<u>1,923.0</u>	<u>1,767.2</u>
Property and equipment:		
Land, buildings, leasehold improvements and equipment	708.9	704.1
Less: accumulated depreciation and amortization	537.0	519.3
Net property and equipment	<u>171.9</u>	<u>184.8</u>
Total assets	<u>\$ 7,106.1</u>	<u>\$ 7,012.6</u>
LIABILITIES AND SHAREHOLDERS' EQUITY		
Current liabilities:		
Accounts payable	\$ 1,552.8	\$ 1,466.5
Employee compensation payable	216.4	210.7
Accrued liabilities	524.8	533.8
Accrued payroll taxes and insurance	621.1	685.7
Value added taxes payable	505.3	472.5
Short-term borrowings and current maturities of long-term debt	40.3	308.0
Total current liabilities	<u>3,460.7</u>	<u>3,677.2</u>
Other liabilities:		
Long-term debt	476.2	462.1
Other long-term liabilities	375.8	372.5
Total other liabilities	<u>852.0</u>	<u>834.6</u>
Shareholders' equity:		
Common stock	1.1	1.1
Capital in excess of par value	2,966.1	2,873.2
Retained earnings	1,252.8	1,101.5
Accumulated other comprehensive income	75.3	34.4
Treasury stock, at cost	(1,501.9)	(1,509.4)
Total shareholders' equity	<u>2,793.4</u>	<u>2,500.8</u>
Total liabilities and shareholders' equity	<u>\$ 7,106.1</u>	<u>\$ 7,012.6</u>

ManpowerGroup
Consolidated Statements of Cash Flows
(In millions)

	Nine Months Ended September 30	
	2013	2012
	(Unaudited)	
Cash Flows from Operating Activities:		
Net earnings	\$ 186.8	\$ 144.3
Adjustments to reconcile net earnings to net cash provided by (used in) operating activities:		
Depreciation and amortization	70.9	75.0
Deferred income taxes	(0.1)	(10.9)
Provision for doubtful accounts	19.1	18.0
Share-based compensation	22.8	22.8
Excess tax benefit on exercise of share-based awards	(4.5)	-
Changes in operating assets and liabilities, excluding the impact of acquisitions:		
Accounts receivable	(128.8)	(197.7)
Other assets	(101.1)	(8.9)
Other liabilities	46.6	(57.2)
Cash provided by (used in) operating activities	<u>111.7</u>	<u>(14.6)</u>
Cash Flows from Investing Activities:		
Capital expenditures	(33.6)	(48.6)
Acquisitions of businesses, net of cash acquired	(18.2)	(46.0)
Proceeds from sales of property and equipment	2.6	2.4
Cash used in investing activities	<u>(49.2)</u>	<u>(92.2)</u>
Cash Flows from Financing Activities:		
Net change in short-term borrowings	(1.1)	(8.4)
Proceeds from long-term debt	3.6	751.6
Repayments of long-term debt	(268.7)	(702.2)
Proceeds from share-based awards	65.8	4.8
Other share-based award transactions, net	12.0	(4.8)
Repurchases of common stock	-	(44.2)
Dividends paid	(35.5)	(34.3)
Cash used in financing activities	<u>(223.9)</u>	<u>(37.5)</u>
Effect of exchange rate changes on cash	2.0	8.4
Change in cash and cash equivalents	<u>(159.4)</u>	<u>(135.9)</u>
Cash and cash equivalents, beginning of period	648.1	580.5
Cash and cash equivalents, end of period	<u>\$ 488.7</u>	<u>\$ 444.6</u>



Leading in the Human Age

ManpowerGroup

Third Quarter Results
October 21, 2013



Forward-Looking Statements

This presentation contains statements, including financial projections, that are forward-looking in nature. These statements are based on managements' current expectations or beliefs, and are subject to known and unknown risks and uncertainties regarding expected future results. Actual results might differ materially from those projected in the forward-looking statements. Additional information concerning factors that could cause actual results to materially differ from those in the forward-looking statements is contained in the ManpowerGroup Inc. Annual Report on Form 10-K dated December 31, 2012, which information is incorporated herein by reference, and such other factors as may be described from time to time in the Company's SEC filings. Any forward-looking statements in this presentation speak only as of the date hereof. The Company assumes no obligation to update or revise any forward-looking statements.



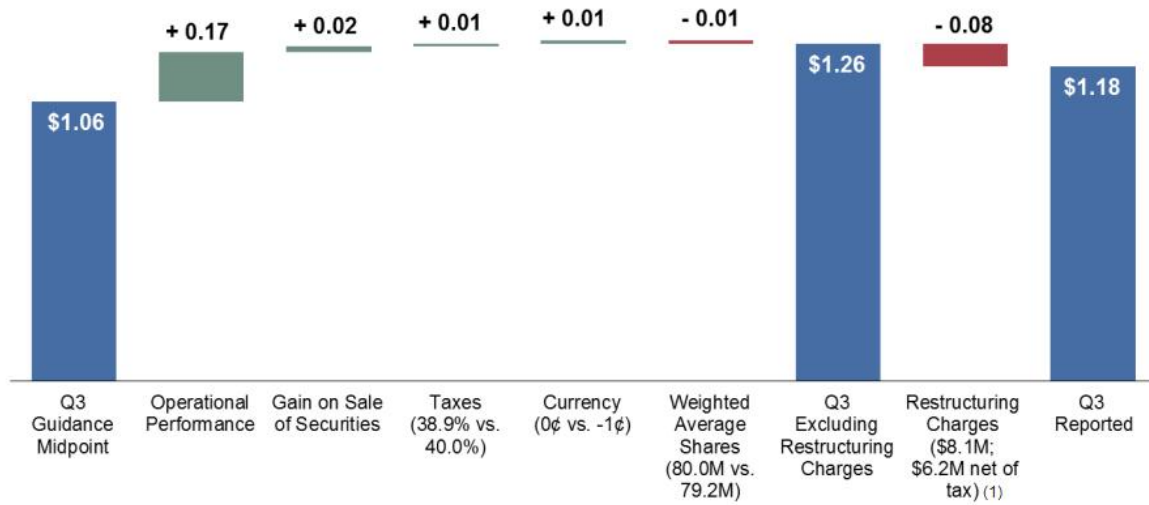
Consolidated Financial Highlights

As Reported	Excluding Non-recurring Items ⁽¹⁾	Q3 Financial Highlights
0% 0% CC	0% 0% CC	Revenue \$5.2B
↓ 10 bps	↓ 10 bps	Gross Margin 16.5%
↑ 37% ↑ 36% CC	↑ 44% ↑ 43% CC	Operating Profit \$162M
↑ 80 bps	↑ 100 bps	OP Margin 3.1%
↑ 49% ↑ 49% CC	↑ 59% ↑ 59% CC	EPS \$1.18

(1) Excludes the impact of restructuring charges of \$8.1M in Q3 2013.

Throughout this presentation, the difference between reported variances and Constant Currency (CC) variances represents the impact of currency on our financial results. Constant Currency is further explained on our Web site.

EPS Bridge - Q3 vs. Guidance Midpoint



(1) Includes restructuring charges as follows: Americas (\$1.1M), Southern Europe (\$0.6M), Northern Europe (\$2.4M), APME (\$1.1M), Right Management (\$2.9M)

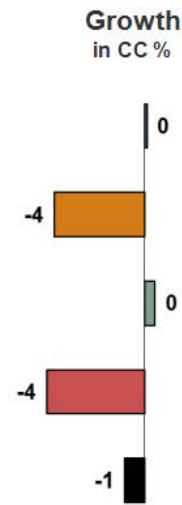
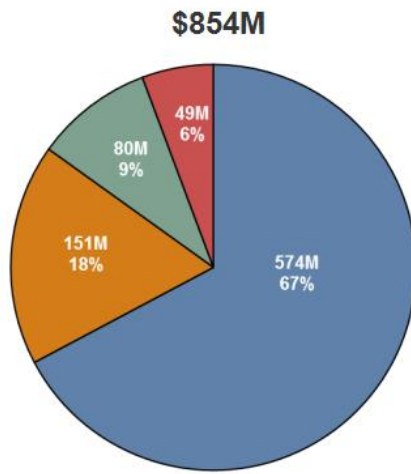
Operating Unit Profit by Segment Q3 2013

(in millions of USD)	OUP as Reported	Restructuring	OUP excluding Restructuring
Americas	45.7 4.0%	1.1	46.8 4.1%
Southern Europe	73.1 3.8%	0.6	73.7 3.8%
Northern Europe	50.3 3.5%	2.4	52.7 3.6%
APME	19.2 3.2%	1.1	20.3 3.4%
Right Management	4.5 5.8%	2.9	7.4 9.5%
Corporate Expenses	(21.9)	-	(21.9)
Intangible Amortization Expense	(8.5)	-	(8.5)
Operating Profit	162.4 3.1%	8.1	170.5 3.3%

Consolidated Gross Margin Change



Business Line Gross Profit - Q3 2013

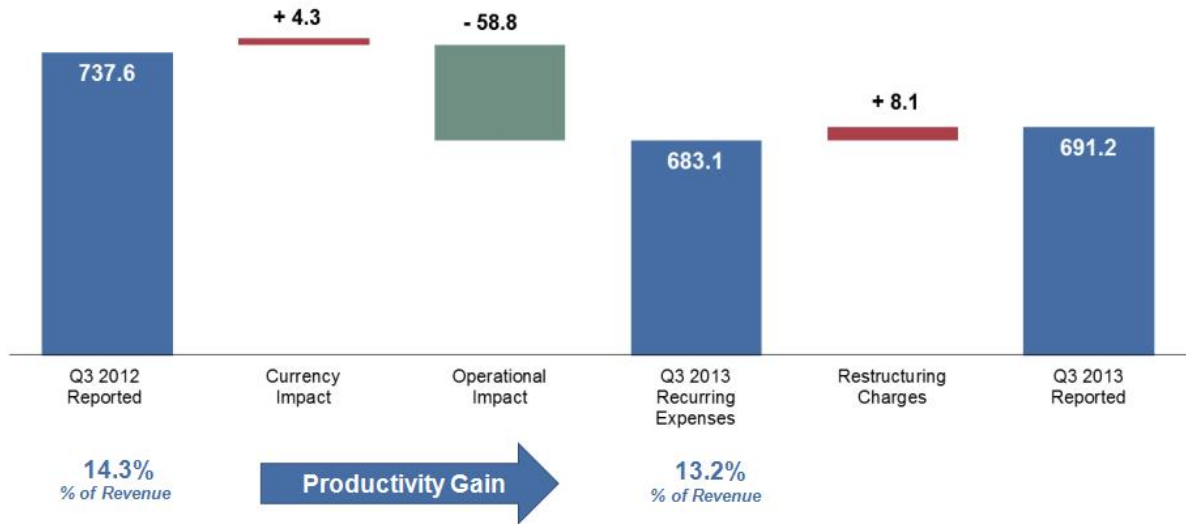


- Manpower
- Experis
- ManpowerGroup Solutions
- Right Management

- ManpowerGroup - Total

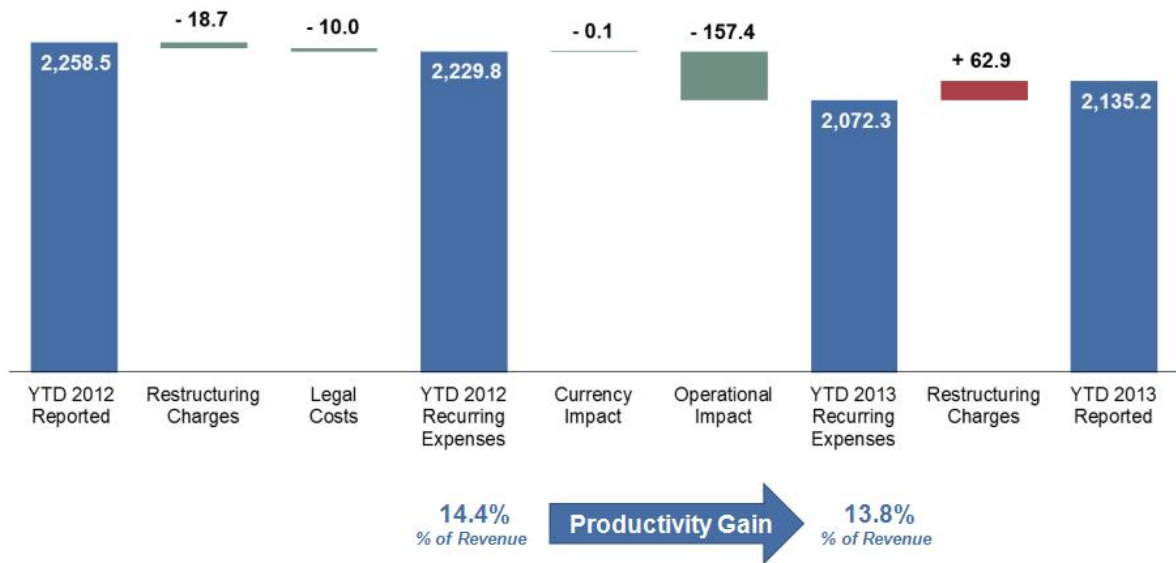
SG&A Expense Bridge - Q3 YoY

(in millions of USD)



SG&A Expense Bridge -YTD YoY

(in millions of USD)



Simplification Plan Savings

	Initial Target	Revised Estimate
2013 SG&A savings in P/L	\$80M	\$150M
2013 SG&A run rate reduction	\$125M	\$180M
2013 restructuring charges	\$50M-\$60M	\$75-\$80M

- Cost recalibration well ahead of target.
- Further productivity improvement as we refine delivery opportunity.

Americas Segment (22% of Revenue)

As Reported	Excluding Non-recurring Items ⁽²⁾	Q3 Financial Highlights ⁽¹⁾
0%	0%	Revenue \$1.1B
↑ 1% CC	↑ 1% CC	
↑ 29%	↑ 32%	OUP \$46M
↑ 30% CC	↑ 33% CC	
↑ 90 bps	↑ 100 bps	OUP Margin 4.0%

(1) Included in these amounts is the US, which had revenue of \$762M (flat) and OUP of \$34.3M (+40%).

(2) Excludes the impact of restructuring charges of \$1.1M in Q3 2013.

Operating Unit Profit (OUP) is the measure that we use to evaluate segment performance. OUP is equal to segment revenues less direct costs and branch and national headquarters operating costs.

Americas - Q3 Revenue Growth YoY

% of Segment Revenue



Southern Europe Segment

(37% of Revenue)

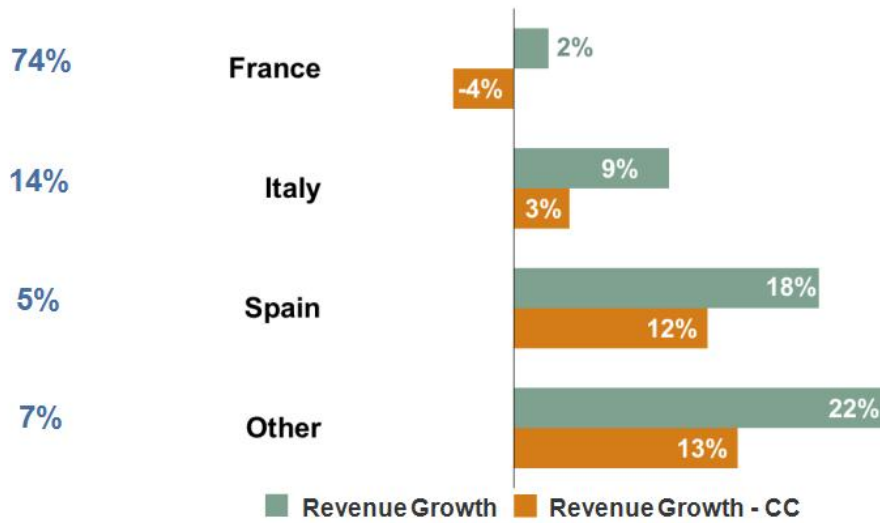
As Reported	Excluding Non-recurring Items ⁽²⁾	Q3 Financial Highlights ⁽¹⁾
↑ 5%	↑ 5%	Revenue \$1.9B
↓ 1% CC	↓ 1% CC	
↑ 53%	↑ 54%	OUP \$73M
↑ 44% CC	↑ 45% CC	
↑ 120 bps	↑ 120 bps	OUP Margin 3.8%

(1) Included in these amounts is France, which had revenue of \$1.4B (-4% CC) and OUP of \$58.4M (+52% CC), or \$58.6M (+52% CC) excluding the impact of restructuring charges in Q3 2013.

(2) Excludes the impact of restructuring charges of \$0.6M in Q3 2013.

Southern Europe - Q3 Revenue Growth YoY

% of Segment Revenue



(1) On an organic basis, Spain revenue increased 9% (3% in CC).

Northern Europe Segment

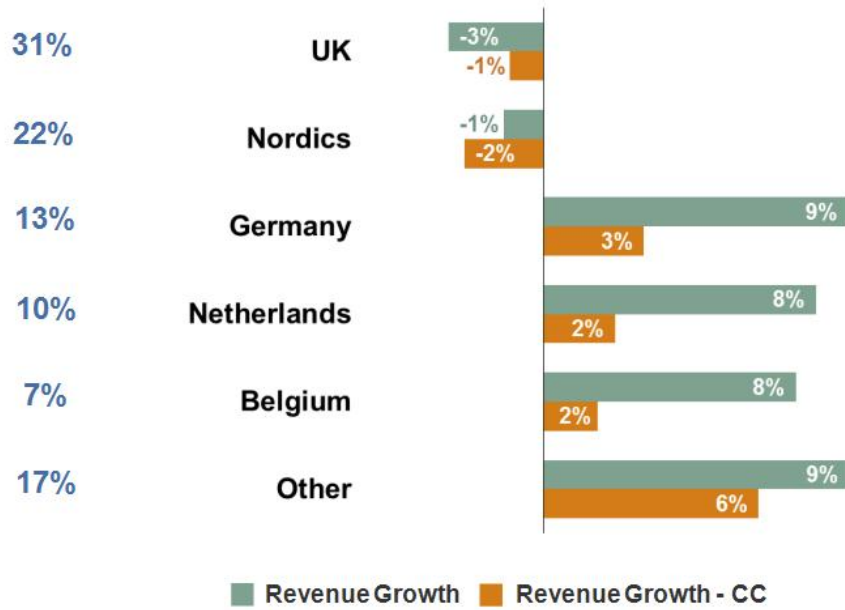
(28% of Revenue)

As Reported	Excluding Non-recurring Items ⁽¹⁾	Q3 Financial Highlights
↑ 1% 0% CC	↑ 1% 0% CC	Revenue \$1.4B
↑ 18% ↑ 17% CC	↑ 24% ↑ 22% CC	OUP \$50M
↑ 50 bps	↑ 60 bps	OUP Margin 3.5%

(1) Excludes the impact of restructuring charges of \$2.4M in Q3 2013.

Northern Europe - Q3 Revenue Growth YoY

% of Segment Revenue



APME Segment

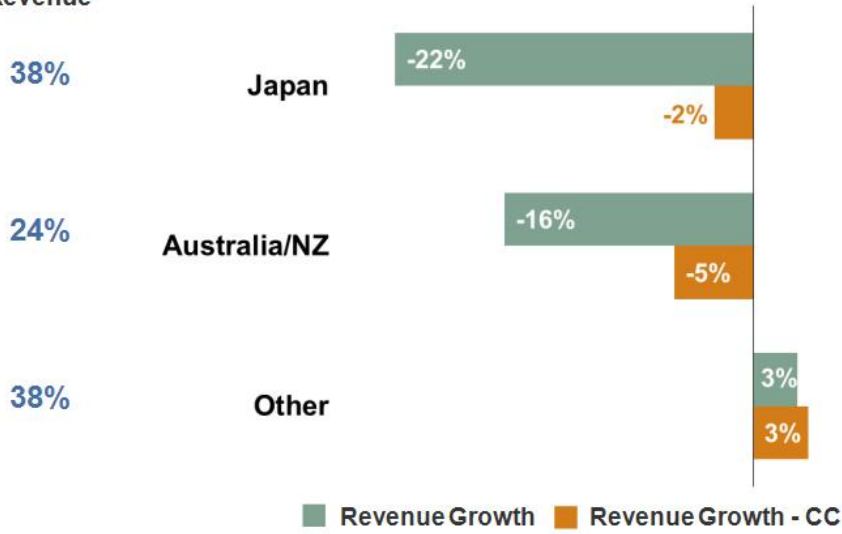
(12% of Revenue)

As Reported	Excluding Non-recurring Items ⁽¹⁾	Q3 Financial Highlights
↓ 13%	↓ 13%	Revenue \$601M
↓ 1% CC	↓ 1% CC	
↓ 7%	↓ 2%	OUP \$19M
↑ 5% CC	↑ 11% CC	
↑ 20 bps	↑ 40 bps	OUP Margin 3.2%

(1) Excludes the impact of restructuring charges of \$1.1M in Q3 2013.

APME - Q3 Revenue Growth YoY

% of Segment Revenue



Right Management Segment

(1% of Revenue)

As Reported	Excluding Non-recurring Items ⁽¹⁾	Q3 Financial Highlights
↓ 4%	↓ 4%	Revenue \$77M
↓ 2% CC	↓ 2% CC	
↓ 21%	↑ 30%	OUP \$4M
↓ 13% CC	↑ 36% CC	
↓ 120 bps	↑ 250 bps	OUP Margin 5.8%

(1) Excludes the impact of restructuring charges of \$2.9M in Q3 2013.

Cash Flow Summary - 9 months YTD

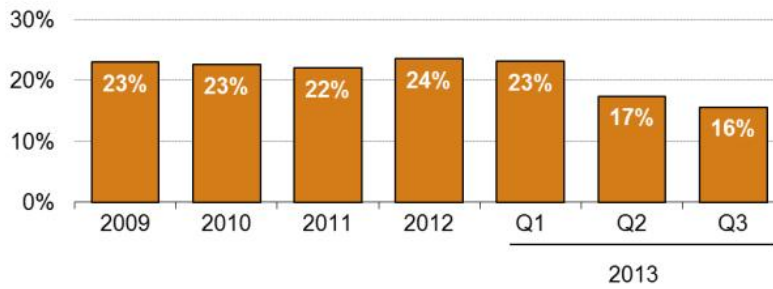
(in millions of USD)	2013	2012
Net Earnings	187	144
Non-cash Provisions and Other	108	105
Change in Operating Assets/Liabilities	(183)	(264)
Capital Expenditures	(34)	(48)
Free Cash Flow	78	(63)
Change in Debt	(266)	41
Acquisitions of Businesses net of cash acquired	(18)	(46)
Proceeds from Share-Based Awards	66	5
Repurchases of Common Stock	-	(44)
Dividends Paid	(36)	(34)
Effect of Exchange Rate Changes	2	8
Other	15	(3)
Change in Cash	(159)	(136)

Balance Sheet Highlights

Total Debt (\$ in millions)



Total Debt to Total Capitalization



Credit Facilities - September 30, 2013

(in millions of USD)

	Interest Rate	Maturity Date	Total Outstanding	Remaining Available ⁽²⁾
Euro Notes - € 350M	4.505%	Jun 2018	473	-
Revolving Credit Agreement ⁽¹⁾	1.45%	Oct 2016⁽²⁾	-	799
Uncommitted lines and Other ⁽³⁾	Various	Various	43	404
Total Debt			516	1,203

(1) The \$800M agreement requires that we comply with a Leverage Ratio (Debt-to-EBITDA) of not greater than 3.5 to 1 and a Fixed Charge Coverage Ratio of not less than 1.5 to 1, in addition to other customary restrictive covenants. As defined in the agreement, we had a Debt-to-EBITDA ratio of 0.74 and a fixed charge coverage ratio of 2.36 as of September 30, 2013. As of September 30, 2013, there were \$0.9M of standby letters of credit issued under the agreement.

(2) As of October 15, 2013, we amended our revolving credit agreement to reduce the facility size to \$600M and extend the termination date to October 2018.

(3) Represents subsidiary uncommitted lines of credit & overdraft facilities, which total \$446.9M. Total subsidiary borrowings are limited to \$300M due to restrictions in our Revolving Credit Facility, with the exception of Q3 when subsidiary borrowings are limited to \$600M.

Fourth Quarter Outlook

Revenue	Total	Flat/Down 2% (Up/Down 1% CC)
	Americas	Flat/Down 2% (Flat/Up 2% CC)
	Southern Europe	Up 3-5% (Flat/Up 2% CC)
	Northern Europe	Up/Down 1% (Flat/Down 2% CC)
	APME	Down 13-15% (Down 1-3% CC)
	Right Management	Down 3-5% (Down 1-3% CC)
Gross Profit Margin		16.5 - 16.7%
Operating Profit Margin		3.2 - 3.4%
Tax Rate		38% - 39%
EPS (before restructuring charges of \$12-17M)		\$1.18 - \$1.26 (unfavorable \$0.01 currency)

Recalibrating Costs

Simplify in Four Areas

Organization

Broader Leadership Roles
Collaborative Org Model
Prudent People Decisions

Programs

Time to Value
Pause and Leverage
Simplify Processes

Delivery

Model
Branch Network

Technology

Model
Enhance Capabilities
Applications

Measure and Drive Operational Performance



Questions

WORK. WORKER. WORKING. WORKFORCE.

