



ManpowerGroup™

TAPFIN Named T-Mobile Supplier of the Year for Innovative Contingent Workforce Solutions Success

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MILWAUKEE, April 11, 2011 /PRNewswire/ -- [ManpowerGroup](#) (NYSE: MAN) today announced TAPFIN was named a T-Mobile "Supplier of the Year" in recognition of their contributions to help T-Mobile better service its customers in 2010. This is the first time T-Mobile has recognized suppliers, and TAPFIN is the only innovative workforce solutions company honored.

(Logo: <http://photos.prnewswire.com/prnh/20060221/CGTU012LOGO>)

TAPFIN is a leading North American managed service provider (MSP) that oversees contingent workforce services according to guidelines established by clients. The offering is part of ManpowerGroup Solutions which provides clients with human resources and outsourcing services, and outcome-based workforce initiatives. The recently renamed offerings reflect ManpowerGroup's efforts to differentiate and evolve its brand to reflect new and complex challenges brought by the Human Age.

"We recognize talent management is a key competitive differentiator, and TAPFIN has a track record for delivering forward-looking programs helping us strategically manage our contingent workforce resources," said Scott Searls, vice president, supply chain operations, T-Mobile. "Beyond their ability to deliver programs positively impacting our processes and bottom line, TAPFIN stands out as responsive and relationship-driven. The cultural fit and their strategic approach to solutions design are powerful in helping us meet our business objectives."

T-Mobile's procurement team reviewed suppliers against five key criteria, including strategic partnership, account management, quality, delivery, and technology and tools. TAPFIN was honored for its support of strategic initiatives around process efficiency, cost savings and compliance that allow T-Mobile to successfully manage its large contingent workforce. TAPFIN supports T-Mobile with enterprise-wide MSP solutions covering the IT, Engineering, administrative/clerical, human resources, legal, accounting/finance and light industrial labor categories.

"It's an honor to receive such high praise from a client, especially an established client like T-Mobile," said Jamiel S. Saliba, vice president, global operations for TAPFIN. "Our partnership has allowed us to develop sophisticated and tailored MSP solutions aligning with T-Mobile's contingent workforce management approach to improve their operations."

TAPFIN's commitment to client satisfaction was recently recognized by a leading industry analyst firm as well. *Staffing Industry Analysts' 2010 Vendor Management System and Managed Service Provider Competitive Landscape Report — Customer Experience and Service Differentiators* named TAPFIN one of five top overall performers for high scores in loyalty with both buyers of contingent labor and staffing suppliers that utilize their services.

About TAPFIN

TAPFIN is a leading managed service provider (MSP) dedicated to the innovation and delivery of integrated workforce management solutions worldwide. TAPFIN's customized, scalable MSP solutions for contingent and project-based spend are instrumental in driving process, performance and productivity improvements across the client organization, while providing risk mitigation and overall cost reduction. Part of ManpowerGroup™ Solutions, the outsourced services offering from ManpowerGroup, TAPFIN offers a complete suite of workforce management solutions that fully leverages a blend of global expertise and local knowledge. For more information, please visit www.manpowergroup.com.

About ManpowerGroup

ManpowerGroup™ (NYSE: MAN), the world leader in innovative workforce solutions, creates and delivers high-impact solutions that enable our clients to achieve their business goals and enhance their competitiveness. With over 60 years of experience, our \$19 billion company creates unique time to value through a comprehensive suite of innovative solutions that help clients win in the Human Age. These solutions cover an entire range of talent-driven needs from recruitment and assessment, training and development, and career management, to outsourcing and workforce consulting.

ManpowerGroup maintains the world's largest and industry-leading network of nearly 3,900 offices in over 80 countries and territories, generating a dynamic mix of an unmatched global footprint with valuable insight and local expertise to meet the needs of its 400,000 clients per year, across all industry sectors, small and medium-sized enterprises, local, multinational and global companies. By connecting our deep understanding of human potential to the ambitions of clients, ManpowerGroup helps the organizations and individuals we serve achieve more than they imagined — because their success leads to our success. And by creating these powerful connections, we create power that drives organizations forward, accelerates personal success and builds more sustainable communities. We help power the world of work. The ManpowerGroup suite of solutions is offered through ManpowerGroup™ Solutions, Manpower®, Experis™ and Right Management®. Learn more about how the ManpowerGroup can help you win in the Human Age at www.manpowergroup.com.

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